

Government 2.0 Taskforce Request for Project Proposal

Project 9: Preservation of Web 2.0 Content

Scope:

This project will address the preservation and record-keeping challenges raised by the use of web 2.0 tools by agencies, and will advise on effective preservation tools and policies for Web 2.0 content.

Context:

While there are well embedded policies and techniques to archive Government information, the long recognised challenges of “digital amnesia” are becoming amplified by the increasing proliferation of new Web 2.0 technologies and extended by the increased reliance on hosted third party services to provide tools for digital engagement. This raises new challenges for the preservation of Web 2.0 content by agencies, from both a record keeping and evidentiary perspective. Consideration may need to be given to adopting new tools and techniques in order to meet the new challenges of Web 2.0 content preservation.

Objectives:

Working closely with the National Archives of Australia:

- Identify web 2.0 content preservation and record keeping challenges
- Identify local and international best practice examples of web 2.0 preservation
- Recommend tools and policies suitable for Australian Government agencies

Deliverables:

A final report provided to the Gov 2.0 Taskforce Secretariat via email (gov2secretariat@finance.gov.au) by 30 October 2009. The report will be in Microsoft Word DOC format, Rich Text Format RTF or OpenDocument Text ODT. It will contain at minimum: executive summary; findings; discussion of issues; and recommendations.

As part of the project, the successful contractor may be asked to provide services to further inform the Taskforce or assist with researching/authoring/editing sections of the Taskforce report. The Taskforce may also request progress reports and/or draft versions of the report be provided, and members of the Taskforce may choose to collaborate with the successful contractor on the project.

Cost Estimate:

Estimated budget for this research is \$ 20,000 - \$40,000 GST inclusive.