



IIM Response to Government 2.0 Taskforce Issues Paper

August 2009

The Institute for Information Management (IIM) thanks the Government 2.0 Taskforce for the opportunity to participate in the Taskforce and to respond to the Issues Paper. The IIM, as a volunteer-led, not-for-profit, support organisation representing information workers across Australia, is proud to present the various views of its membership. In order to canvas opinions, IIM offered its members the opportunity of assessing the Issues Paper together with the outcomes of the Taskforce Roundtables, and to add their views based on individual knowledge and experience. This response presents views on the OECD Principles that are of the most relevance to IIM members and organisations. Our comments have been prioritised in accordance to their relevance to IIM members.

About IIM

The IIM is the leading professional organisation in Australia dedicated to assisting members and other information management professionals to use information effectively and to help them with their interaction with the information industry.

IIM Comments

The following areas have been identified as of prime relevance to the IIM and its members:

- Openness
- Access and transparent conditions for re-use
- Asset lists
- Quality
- Integrity
- Public private partnerships
- Best practices.

The IIM recognises and supports the Government's package of Information Reforms. In particular we congratulate Government for the innovative use of technologies and channels to collaborate with citizens and deliver services and information more efficiently.

The main issues from the IIM perspective are related to the achieving the right balance of the following principles:

- Management of risk instead of risk aversion
- Streamlined business processes against complex approval processes
- Informal communication channels versus threat of litigation or embarrassment and risk-adverse controls in government processes.

The IIM welcomes an opportunity to facilitate an ongoing dialogue between IIM members and organisations and Government 2.0 initiative. The IIM intends to establish a Web2.0 environment, which will both allow exchange of opinions as well as be able to demonstrate the abilities of Web2.0 technology. This new environment will be officially demonstrated at the IIM Annual Conference in Canberra on 7th of October 2009. This environment will be made available for the exchange of information between Government and our members.

The IIM look forward to continuous dialogue with Government in addressing the challenges of modern use and dissemination of information and improving the way government engages with citizens.

Vladimir Videnovic
President
Institute for Information Management